

Operations Manager

Position Summary: Management position overseeing the Installation Department. OP Manager is responsible for the success and interworking of the department, the company, and the company goals by performing and maintaining company standards, policies and procedures.

This position requires experience in the Alarm Industry. DO NOT apply without experience.

Duties:

- Manage and supervise the Installation department and technicians
- Provide guidance, leadership, and direction for technicians
- Work alongside Business Development to oversee, schedule and manage Installation department jobs
- Oversee jobs, parts, and technicians in and out of the field
- Promote and implement employee training and company policies and procedures
- Coordinate with on-site contacts in providing the best possible customer service
- Assist in handling customer inquiries and service needs
- Other responsibilities and duties may be included at a future date

Requirements:

- 3-5 years experience in management is required
- Working knowledge of the Alarm Industry, NFPA Policies, and UL Standards required
- High School Diploma or GED required
- Excellent communication and leadership skills are required
- Must have a valid CA Drivers License and a clean driving record
- Must pass a background check and drug test
- Must be able to receive ACE card from the state
- Intermediate computer skills required
- Advanced knowledge of equipment installed and sold

Benefits including, but not limited to:

- Company Vehicle
- Medical & Dental Insurance
- 401K